

Serenity Estate Vacation Rental Reservations –It's easy!

Thank you for your interest in Serenity Estate. As part of our "Frequent Asked Questions" we offer this single "How To" document for the booking process. All payments are to be in Canadian Funds and we target to respond to all communications within 24-hours. We hope this document is helpful.

1. Review & Questions

Review the video tour, rental terms, contact & pricing, rates, and frequently asked questions (FAQ) posted on the site to ensure Serenity Estate best fit your needs. If you are not ready to make a reservation, but would like to ask some questions about the property and terms, please complete the Reservation/Contact Form under "Contact & Pricing" page.

Payments include deposit, optional departure cleaning service, balance and security deposit arrangement. Payment details including our cancellation policy can be found within the rental agreement. Standard rental agreement may be found within the site under "Rental Terms".

2. Check Availability

Within the site take a look at the availability calendar under "Contact & Pricing" to see if it is available for the weeks or days you are interested in. We update the calendar frequently with only "confirmed" reservations.

3. Request to Reserve

Complete the Reservation/Contact Form under the "Contact & Pricing" site page. Most of the details unique to your request, including pricing, may be concluded during this first contact.

4. Confirmation - Available to Book

An email and partially completed "rental agreement" will be sent to you. This will confirm that the requested days are available and that you have 48-hours before we release those days for others to book.

5. Sign, Scan and Email your Rental Agreement

To be guaranteed the days chosen, send your completed "Rental Agreement" within 48-hours.

6. Invoice - Deposit

An invoice will be sent to you to pay the deposit.

7. Confirmation - Booked

Once we have processed your deposit, we will send you confirmation email and counter-signed agreement.

8. Invoice - Balance

An invoice will be sent to you 45-days before arrival to pay the balance.

9. Final Payment & Information Package

Upon final payment being processed, we will send an email information package including driving directions and instructions on how to gain access.